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1. LICENSE AGREEMENTS, TERMS & CONDITIONS

Please refer the original user manual of Snap Lab Plus v1.8 for the following items:

- Snaplab+ Software Licensing Agreement
- Ownership Retained By Licensor
- Disclaimer of Warranties
- Limitation of Liability
- Governing Law
- Terms & Conditions
- Acknowledgments
- ICC Profiles

2. NEW FEATURES

The new Snaplab+ version 3.5 includes these new features/improvements:

- Support DNP QW410 printer
- Calendar: new print size available 11x20 cm for QW410 printer
- Frames: new print size available 11x20 size for QW410 printer, an “installer” is available for download in DNP Europe website: www.dnpphoto.eu
- Printogo
- Pricing: improvement of display (products available display)
- ID: improvement in cropping/adding logo and address (for normal and biometric ID)
- Statistics
- Order history: Improvement of pictures identification printed or not

3. PRINTOGO

Printogo is a service offering a **free mobile application (for IOS and Android)** that allows consumers to remotely send their photo print order directly from their mobile phone or tablet to a photo store installed with a DNP system connected to Internet, and a **Back Office web platform** for the stores to monitor the service.

« Back Office » platform for Printogo allows to setup remotely services and products that the shop can offer from Printogo application.

This platform is accessible by a web browser like Internet explorer or Google Chrome from the web address: <https://backoffice.printogo.eu/>

The full user manual of Printogo back office is available for download in DNP website: www.dnpphoto.eu

INFORMATION

For more information or to subscribe to Printogo service,
Please contact your DNP products reseller or please visit Printogo website:
www.printogo.eu

Customer workflow:

Customers can download for free Printogo application on **App store (IOS)** or **Google Play (Android)**, depending on customer's smartphone model.

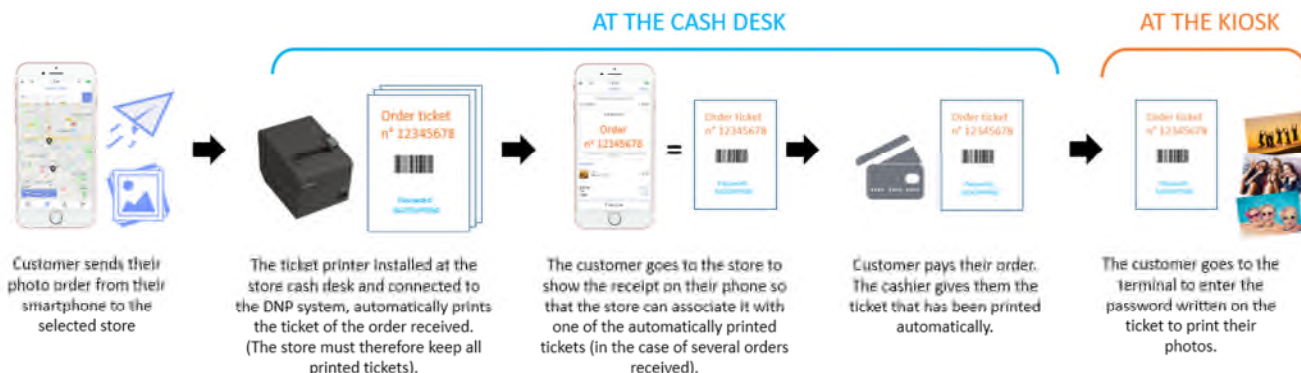


HOW DOES PRINTOGO WORK?

From photo selection to printing, only a few steps are necessary for the consumers. 1, 2, 3, GO!



General workflow to release a photo order



Customer workflow: Once the customer finalized their photo order from Printogo application, a receipt is generated in Printogo application. The customer can go to the selected shop, show their Printogo receipt to the operator (at counter), pay their photo order, take the Printogo receipt given by the operator and release their Printogo photo order at the kiosk.

Shop workflow: The photo shop receives automatically Printogo receipts when the kiosk receives Printogo orders. If a Printogo receipt is lost, the operator can print again a Printogo receipt from the Snaplab+ Admin menu.

User interface

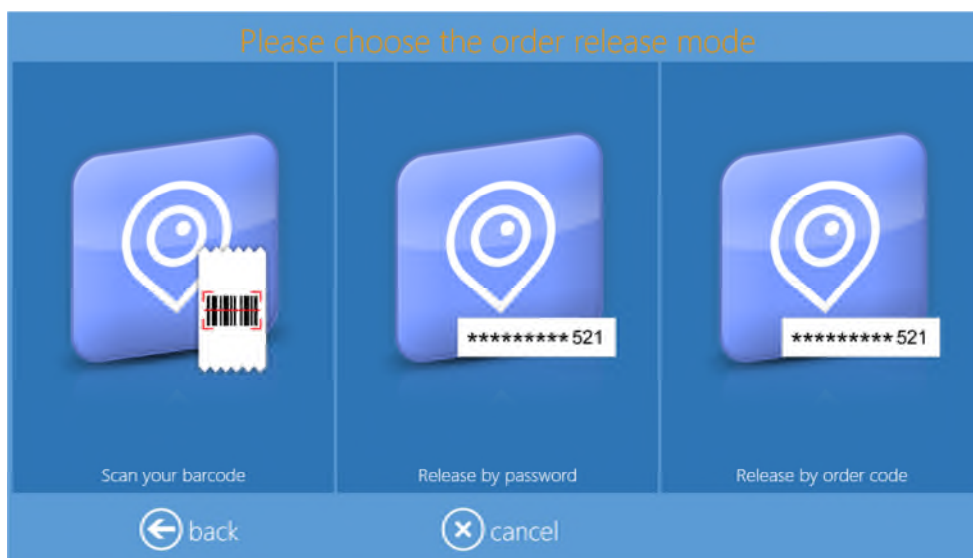
First, you need to activate Printogo licence in Snaplab+ software (cf page 8).

(If needed, please check Printogo website www.printogo.eu or contact your DNP products reseller)

1. In the main Snaplab+ menu, a new Printogo icon appears

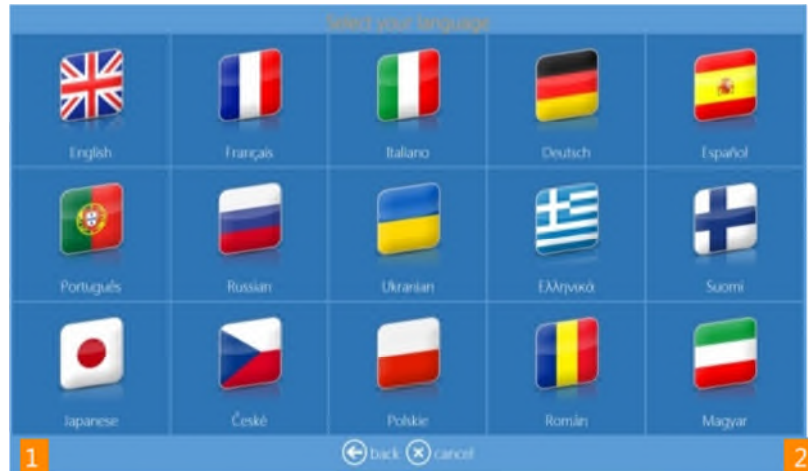


2. The user clicks on « Release Printogo Order » button
 - A. Depending on the release order mode, a password will be required. For this first release mode, the user will find this password number in the order history in Printogo application (by selecting the order, the user will find the “order code” to enter in Snaplab+ software).
 - B. If the release order mode is set up in “release by barcode”, after payment of the photo order at the counter, a receipt with a barcode will be given to the user to release their order by scanning their barcode in Snaplab+ software.
 - C. The last release mode possible is the « release by Order Number ». For this release mode, the Snaplab+ system should be connected to a Sumup payment device (payment by credit card).



Configure Printogo in Admin

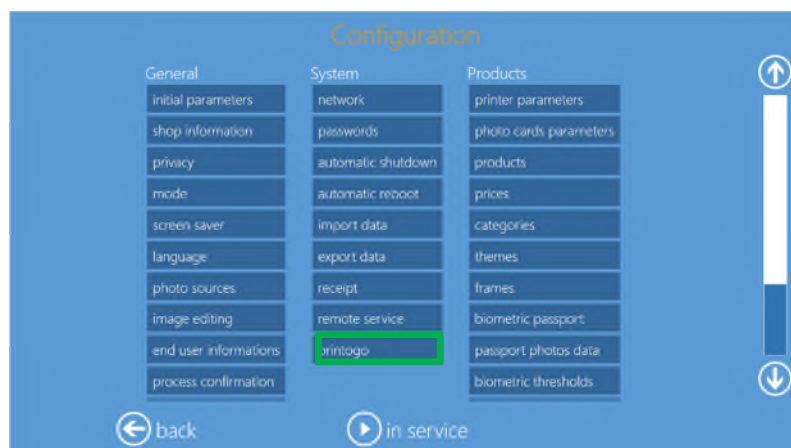
1. Access to configuration menu by touching the screen in this order: the lower left corner of the screen and after the lower right corner of the screen.



2. On the Configuration screen, click on Settings button.



3. In System column, click on Printogo button.



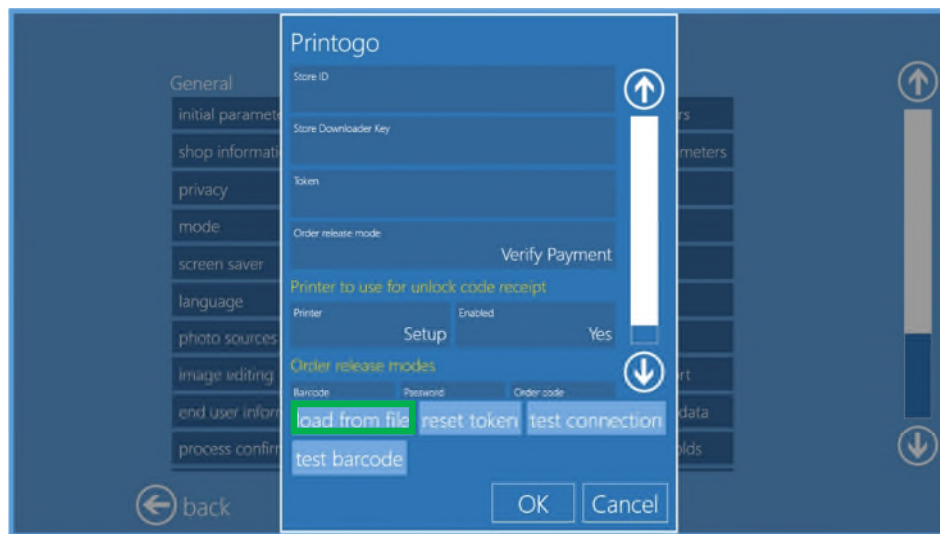
- Take the Token file (file provided during Printogo subscription by email) and copy this file to a USB key.

NOTE

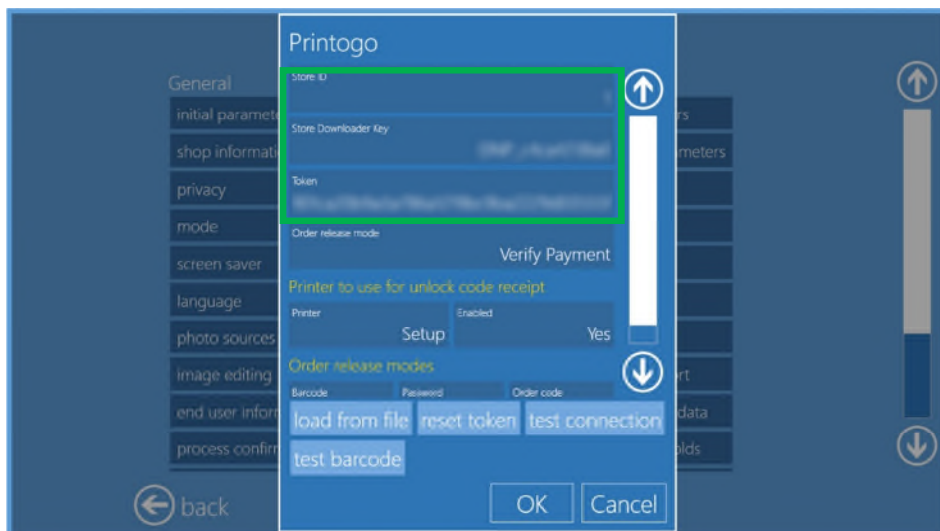
The Token file contains an identification number to associate a store's photo kiosk with the corresponding Printogo account. Associating a photo kiosk with the Printogo account is mandatory to allow the correct collect of photo orders on the dedicated kiosk.

Insert the USB key (with the Token file) to a USB port of the DT-T6mini.

On the screen of Snaplab+, click on « Load from file » button, select the Token file from your USB key and click on “Open” button.



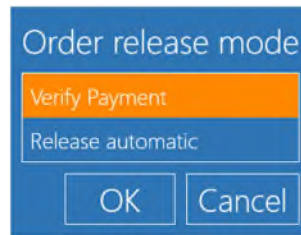
- Thanks to the Token file, the three first information fields will be filled automatically.



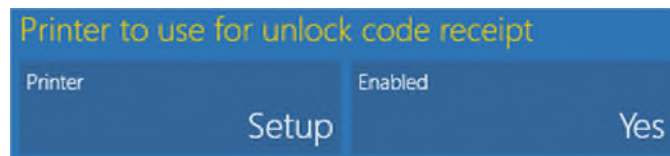
- In the field « Order release mode », you have the choice to select “Verify payment” or “Automatic release”:
 - Automatic release: The user can release their photo order without going through the counter.

ATTENTION, selecting « Automatic release » means that the user can release their photo order without paying, if Printogo app does not offer online payment.

- Verify payment: The user needs to go to the counter to pay their photo order. The operator will give them a Printogo receipt with a barcode to scan or a code to enter on the terminal to release the photo order.

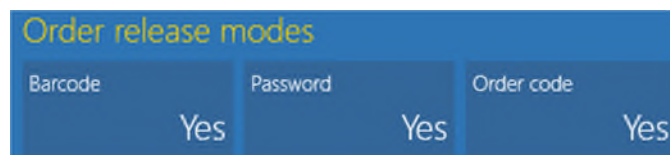


7. Define a printer to print the receipt with the code to release photo order
 - Printer : Select a printer for Printogo receipt
 - Enabled: Yes or No to print or not Printogo receipt



8. Configure the Order release mode
 - **Barcode**: Activate the photo order release by scanning the barcode (visible on Printogo receipt)
 - **Password**: Activate the photo order release by a password (visible on Printogo receipt)
 - **Order code**: Activate the photo order release by an order code visible on the Order history in Printogo application (when entering in the order).

For this release mode, the Snaplab+ system needs to be connected to a SumUp device (payment by credit card).



9. Now, your Snaplab+ software is ready to receive Printogo’s photo orders. You can test Internet connection and barcode scanner from buttons:
 - test connection: allow to test Internet connection
 - test barcode: allow to test barcode scanner device

Other buttons:

 - load from file: allow to open the Token file
 - reset token: allow to reset Token information



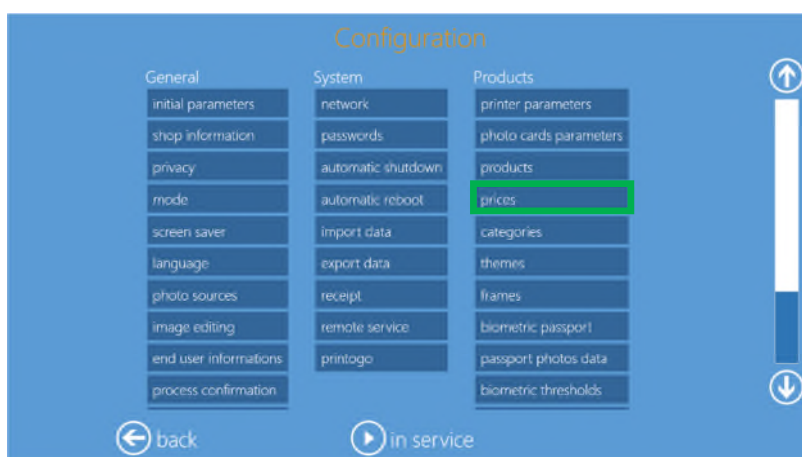
4. PRICING

From this new version, it is now possible to display only available products for a faster pricing setup.

- 1) In the configuration screen, click on *Settings* button.



- 2) From *Products* column, click on *prices* button.



- 3) Check the box *Only available products*

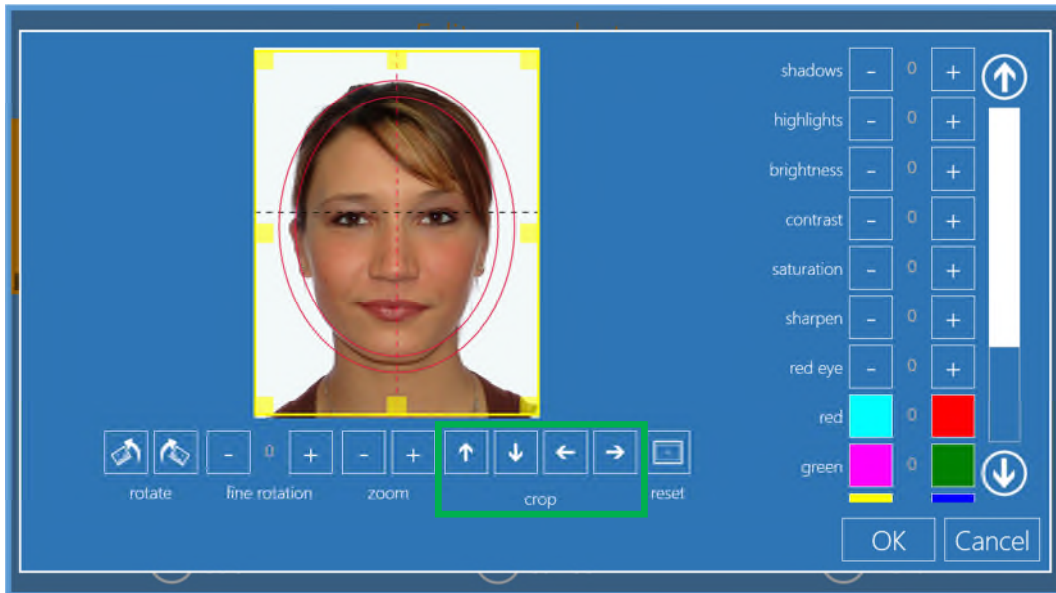
Only available products

- 4) Please wait few seconds during the update of available products.
You can now setup pricing easily!

5. IDENTITY

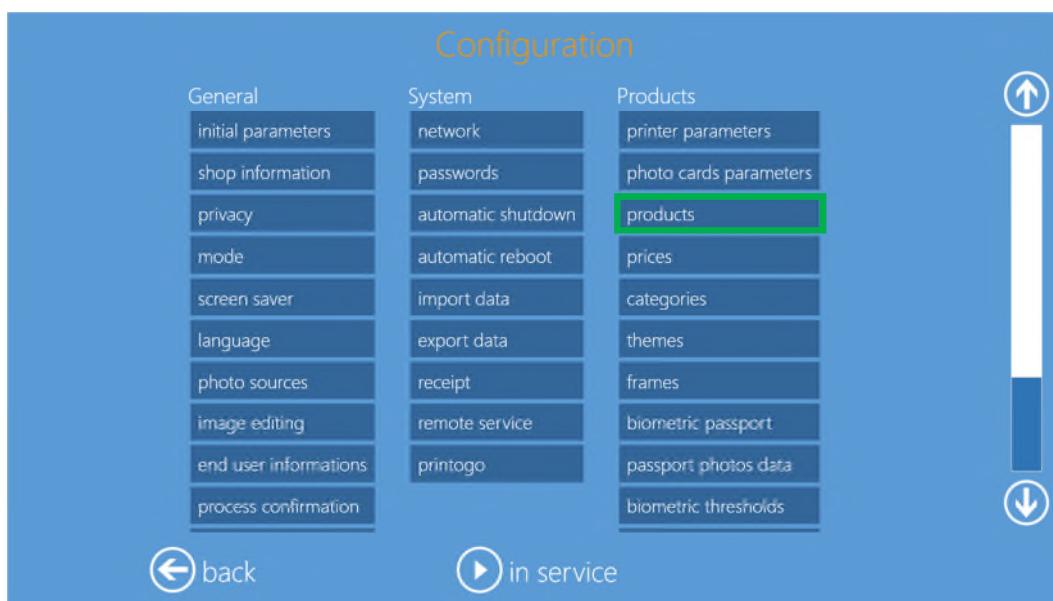
Cropping

Adding « Up-Down-Right-Left » arrows to move the ID photo area allow a more precise cropping.

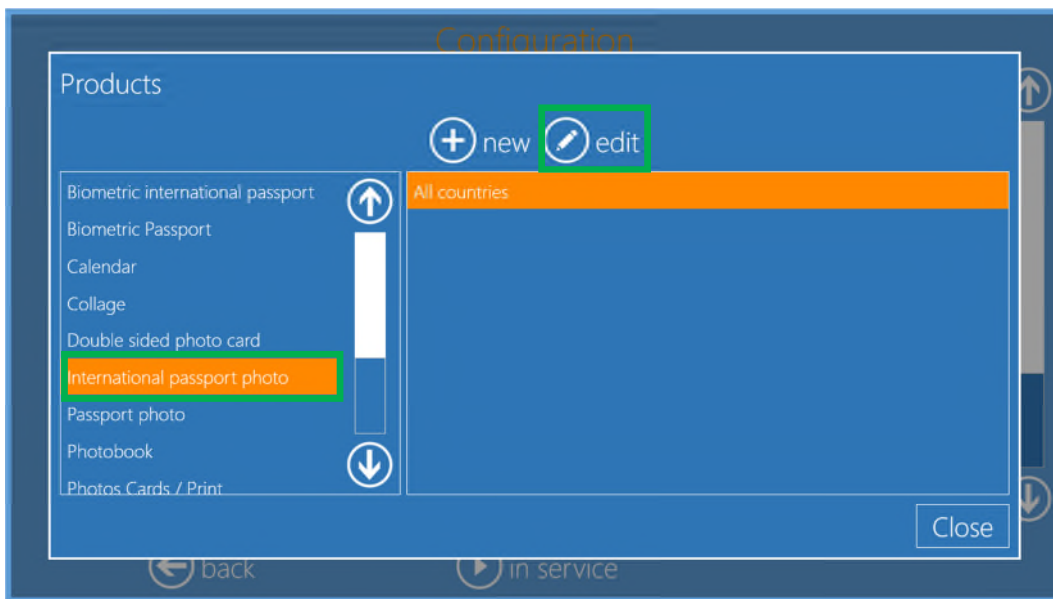


Logo and address

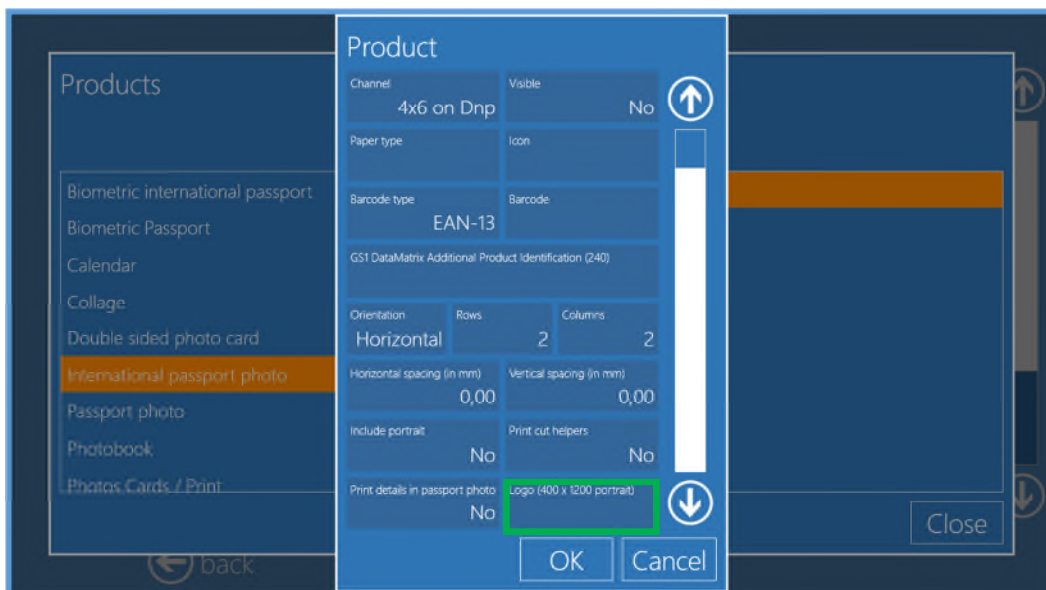
- 1) It is now possible to customize an ID template (with a logo and shop address by example) by importing a photo.
In *Configuration* screen, in *Products* column, go to *products*.



- 2) Select *International passport photo* and click on *edit* button.



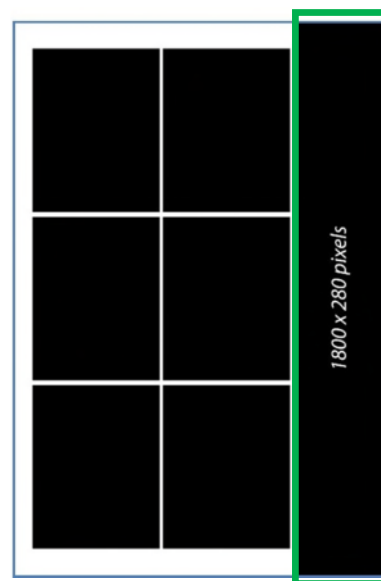
- 3) A new windows appears, scroll down until you have *Logo* button and click on this button. The extension logo/address file you created should be *.jpg* or *.png*. The size logo/address file for the *portrait* ID template must be: 1800 x 280 pixels in 300 dpi. The size logo/address file for the *horizontal* ID template must be: 400 x 1200 pixels in 300 dpi.



4) Example of ID template with the Logo/address area.



Horizontal ID template

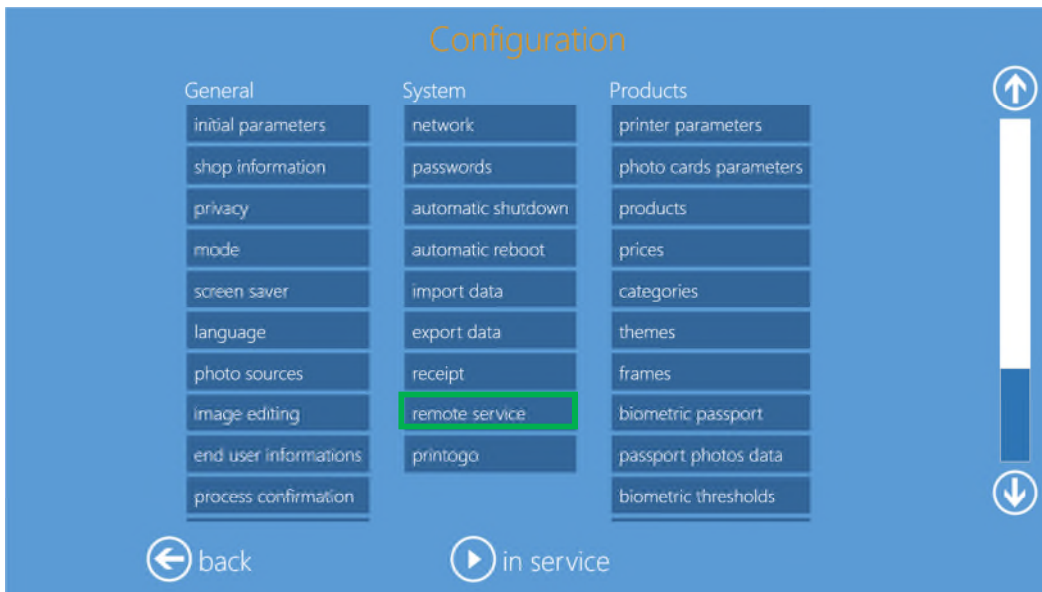


Portrait ID template

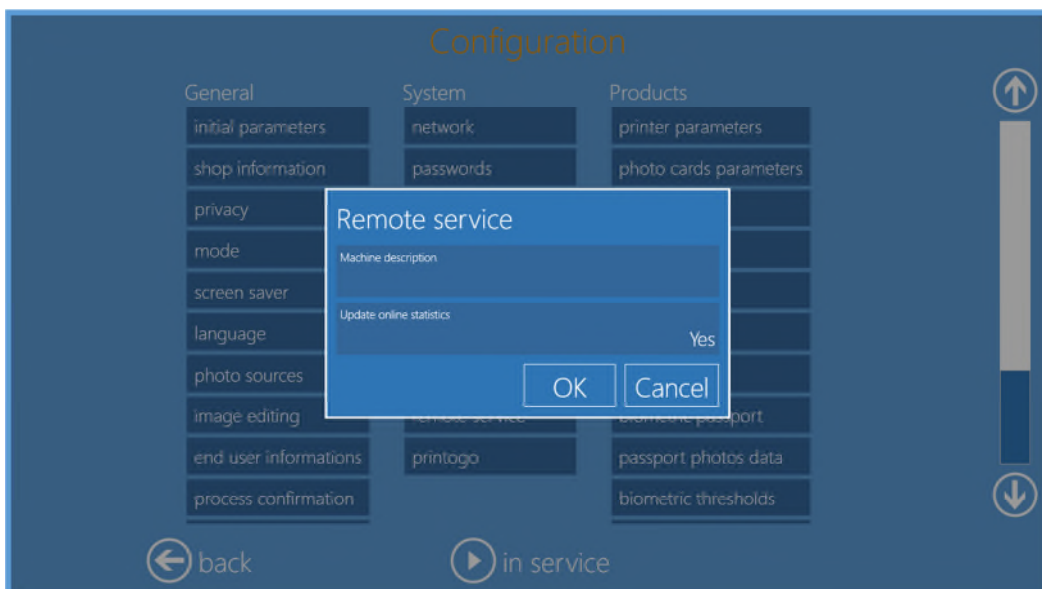
6. STATISTICS

Thanks to this new Snaplab+ update, you have now the possibility to give a name to your system to be able to identify it easily when exporting your statistics locally.

- 1) In *Configuration* screen, in *System* column, click on *remote service* button



- 2) In *Machine description* field, please give a name to your system and select *Yes* in *Update online statistics* field.



7. TROUBLESHOOTING

DNP PIE Support team contact details

For any technical issue(s) and/or question(s), please contact DNP PIE support team at:

support@dnpphoto.eu

Local immediate print product is no longer available

If you are using DNP printers, the software automatically hides the products which cannot be processed. Make sure the printer is powered on, with available media, connected to the Terminal and ready to print.

User manual

This Manual is only about the 3.5 Update, for the full version please refer to DNP website/Downloads/Manuals:
<http://dnpphoto.eu/en/support-and-downloads/manuals-brochures/manuals/dp-sl620-2/85-sl620-user-manuals>